

Payments Anywhere, Anytime

**USER GUIDE** 

## Your quick start guide

Payments anywhere, anytime

Not registered on Pesapal yet? You can easily register a Pesapal merchant account on www.pesapal.com in a few simple steps. This will enable you to accept online and mobile payments as well as transact on Pesapal Sabi, your mobile point-of-sale device.

#### Let's get started

Charge your mPOS device by plugging the USB cord to a computer's USB port. A charging icon in the upper right corner of your device screen indicates that the battery is charging.

!Note: Charge the card reader for 3 hours before using it for the first time

# Download the app

To start accepting payments on Pesapal Sabi, you need to download the app on a compatible Android device. Go to Google Play store, search for Pesapal Sabi and install the app for free.

### The Card Reader





### Pair Card Reader with Android Phone

Your Card Reader needs a Bluetooth connection to pair to your Smartphone. Here's how to pair your Card Reader

 To make your Card Reader discoverable, long press the green button 

until the bluetooth icon starts blinking.



2. On your Android phone, go to Phone Settings and switch on your Bluetooth. Pair with the Card Reader. Your Card Reader pairing number is indicated at the back of the device.



- **3.** Both your phone and your card reader will ask for confirmation on the pairing. Press the green button on the Card Reader and OK on your Smartphone to complete the pairing process.
- **4.** Power Up your Pesapal App to begin transacting.

#### **Power Tip:**

To save battery power, the Card Reader will go into sleep mode when not in use. Lightly press any button to switch it on. If the battery is very low, connect the Card Reader to a computer (USB port) and let it charge for a while before using it again.

#### Where to Find More Information

Visit our website **www.pesapal.com** to find answers to the most commonly asked questions.

If you are in need of support, our customer service team is happy to help you. Our services are available from Monday to Sunday between 9 am and 10 pm.



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www.pesapal.com



support.pesapal.com



